



The Rural Women's Counsellor

CLIENT FEEDBACK FORM

I want rural women all over Australia to have relatable access to help no matter their life stage. Please share your feedback from your journey with TRWC.

Name: _____

Today's Date: _____

Please respond to the following questions with Yes (Y) or No (N)		Y	N
1	Would you recommend TRWC to your friends?		
2	Would you choose TRWC, if you felt you needed further support in the future?		
3	Do you feel your sessions were private and confidential?		
4	Overall did you feel safe and welcomed?		
5	Do you feel you were listened to?		
6	Are you happy with 60 minute appointments?		
7	Did you find the booking process easy?		
8	Do you find TRWC affordable when considering value for money?		
9	Were your expectations of TRWC met?		
10	Do you feel your needs and concerns were addressed?		
11	How did you first hear about TRWC?		

12. If you answered NO to any of the above, please explain why or where we can improve.



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13. What has been your biggest take away/achievement throughout your journey with TRWC?

14. Do you have any recommendations on what you want to see more of from TRWC?

15. Do you have any feedback that has not been covered in this form?

16. On a scale of 1 to 5, with 5 being the best, how was your overall experience with TRWC?

1 2 3 4 5

17. Please provide general feedback relating to your experience:

16. Do you consent to share your feedback on The Rural Women's Counsellor website and on social media channels? All feedback is shared anonymously.

YES NO